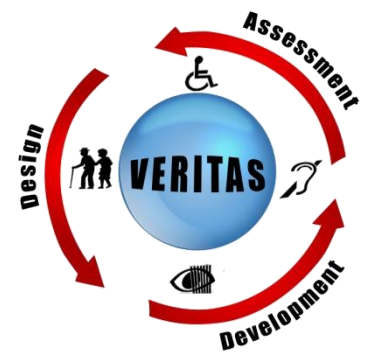




# VERITAS project

FP7 247765



## Outcomes of the 1st VERITAS User Forum



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# 1st FORUM OF USERS AND BENEFICIARIES

- Time: 29th November 2010
- Venue: Czech Technical University in Prague
- Audience: Designers, developers, people with disabilities and older people that will be the main users and beneficiaries of the VERITAS system
- **USERS: designers and developers**
- **BENEFICIARIES: final users - older people & people with disabilities**



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# Objectives of the 1st User Forum

1. Familiarize participants with the project & with user involvement
2. First evaluation & prioritization of use cases

*The Use cases are conceived as a sequence of interaction between the VERITAS system & the users (i.e. designers/developers); the beneficiaries not directly addressed.*

## **Ex. UC: Workspace design accessibility desktop/immersive simulation**

*Scenario in office navigation: the designer wants to assess the accessibility of the pathway from entrance to room for a tetraplegic and a beneficiary with lower limp impairments*



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# General feedback

- Issues raised:
  1. Multiple beneficiaries (not addressed in VERITAS)
  2. Environmental Accessibility (multidimensional application domain to be considered in future plans)
  3. VERITAS as training tool (could be used as best practice)
  4. The challenge of cognitive impairments in the creation of user models
  5. User requirements extraction
  6. The role of legislation



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# Roundtable on use cases

Difficult to prioritize the use cases;

- For most, all are equally important, for some interior design most important, for industry workplace & infotainment, for beneficiaries health care

Frequency of use of scenarios to be addressed (i.e. use of toilet)

Focus on missing elements

- Health care: Acceptance & interaction between carers and persons in need of care
- Public transport should be addressed (blind people)
- ATM machines accessibility
- Get in & out of cars (bending); cope with stressful driving situations: to be addressed in task analysis
- Move backwards on motorcycle
- Include built environment (i.e. supermarkets)



# What now?

- Clarify the importance of use cases, scenarios & tasks in the VERITAS user models

- From use cases to tasks

*Only by understanding the different tasks a person undertakes in a specific environment can we create user models*

- Discuss the task analysis in 2 groups
- Use the feedback gathered from users & beneficiaries to evaluate the task analysis and to improve the VERITAS system

